

As of Wednesday, 25 March 2020, and until further notice, the 6<sup>th</sup> Comptroller Squadron will transition to virtual operations while maintaining all current financial functionalities. To achieve this, we are going to maximize telephone and email for all customer service process. Details as follows:

Financial Management Flight:

- Hours of operation: Monday – Friday / 0900-1500
- No walk-ins hours—see instructions below
- NOTE: After hours via the First Sergeant network (Chat Room and Financial Services Cell Phone)
- IMPORTANT: In-person customer service will be pre-coordinated with the below POCs and all appointments must be scheduled.

All PCS in-processing will be conducted virtually. Please visit <https://efinance.sso.cce.af.mil/>

- All military and travel pay questions should be channeled through the following avenues.
  - Email – [finance.services@us.af.mil](mailto:finance.services@us.af.mil)
  - Customer Service Phone Line – 813-828-5377
  - Flt/CC – Lt Noah Vogler, [noah.vogler.1@us.af.mil](mailto:noah.vogler.1@us.af.mil) / 813-828-5729 (DSN: 968)
  - Flt/Chief – MSgt Jacquelyn Waters, [jacquelyn.waters@us.af.mil](mailto:jacquelyn.waters@us.af.mil) / 813-828-6275 (DSN: 968)
  - NCOIC – TSgt Anthony Garcia, [anthony.garcia.26@us.af.mil](mailto:anthony.garcia.26@us.af.mil) / 813-828-5742 (DSN: 968)
- All civilian pay issues should be channeled through the following avenues
  - Ms. Lisa Perron, [lisa.perron.1@us.af.mil](mailto:lisa.perron.1@us.af.mil) / 813-828-7527 (DSN: 968)
- All disbursing issues:
  - SSgt Brandon Haight, [brandon.haight@us.af.mil](mailto:brandon.haight@us.af.mil) / 813-828-5377 (DSN: 968)

Financial Management Analysis Flight:

- Hours of operation: Monday – Friday / 0900-1500
- All financial analysis/accounting questions should be channeled through the following avenues.
  - Please continue to work directly with you respective analyst or accounting technician. For all other issues, please use the following avenues of communication.
  - Email – [6cpts.fmal@us.af.mil](mailto:6cpts.fmal@us.af.mil)

Nonappropriated Funds:

- Hours of operation: Monday – Friday / 0700 – 1600
- Mr. Kevin Lichte, [kevin.lichte.1@us.af.mil](mailto:kevin.lichte.1@us.af.mil)

Although our goal is to provide uninterrupted financial operations, we are adapting to an ever evolving threat and we are making real-time decisions. We ask for your flexibility and patience as we strive to continue to provide outstanding customer service.