

# MacDill Finance Customer Service Hours

*Closed on all Federal Holidays/AMC Family Days, and 6 ARW Wingman/Training/Down Days.*

Our Address: Building 147, 2610 Pink Flamingo Ave

## Military Pay & Non-DTS Travel Pay

Utilize the **Comptroller Services Portal (CSP)**, submit inquiries 24 hrs/day

<https://csp.cce.af.mil/>

Your inquiry is important to us. Our goal is to provide a response within 48 hours.

## Available for Walk-ins:

Monday thru Friday

0900 – 1200

## For Evacuation Information or Inquiries:

Email: [6CPTS.Evacuation.CustomerService@us.af.mil](mailto:6CPTS.Evacuation.CustomerService@us.af.mil)

## Additional Information:

Having trouble with CSP? Contact us via the following:

Email: [finance.services@us.af.mil](mailto:finance.services@us.af.mil)

**Please Note:** If your email is to follow up on the status of a CSP case we will not acknowledge your email as CSP is intended to be the main source of communication.

COMM: (813) 828-5377 DSN: 968-5377

**Voicemail capabilities are unavailable.** If your call is not answered; all technicians are on the line with another customer, please submit an inquiry via CSP or email the helpdesk.

### **Separation/Retirement briefs:**

Please request information via CSP or email.

### **In-Person PCS in-processing briefs:**

Mondays @ 0930

Wednesdays @ 1300

### **Cashier's Cage Hours:**

0900-1200