



As **the official charity of the U.S. Air Force**, our mission is to provide a crucial safety net for U.S. Air and Space Force members. Whether it's an unexpected natural disaster or an emergency need, we ensure that Airmen and Guardians are supported, allowing them to stay focused and mission ready.

We are offering the same level of support to those impacted by Hurricane Helene. Any Airman or Guardian impacted by Hurricane Helene is encouraged to visit our site and apply for assistance at <https://afas.org/natural-disaster/>

#### **US ARMY**

Army Emergency Relief Society website: [armyemergencyrelief.org](https://armyemergencyrelief.org)

#### **USN & USMC**

Navy-Marine Corps Relief Society website: [nmcrs.org](https://nmcrs.org)

#### **AMERICAN RED CROSS ARMED FORCES EMERGENCY SERVICES**

For EMERGENCIES please call American Red Cross (ARC) by dialing 1-877-272-7337 or click here to visit the Red Cross Website.

The ARC will complete an in-take application by gathering all the facts, required documents and present the case on behalf of the Service member, Family, etc.

Click here to create an account, apply or to view the status of your American Red Cross Emergency Relief application.

## **Tampa Bay Area Resources**

### **- Emergency Resources**

- <https://www.tampa.gov/hurricane> (Tampa Emergency Management)
- <https://feedingtampabay.org/> (Feeding Tampa Bay)
- <https://www.tampa.gov/road-closures> (Road Closures & Street Flooding)

Hillsborough County Storm information line: Report any unmet needs (food, water, shelter, etc.), damage or other post storm issues call **(833) HC STORM or (833) 427-8676**.

### **Emergency Contact Information**

City of Tampa (Downed trees, pot holes, road issues, etc.)

Fix it Fast (813) 274-3278

### **Power Outages**

Report electric power outage, downed power lines, or other safety concerns to TECO:  
(877) 588-1010

Via the TECO Outage Map

- <https://outage.tecoenergy.com/> (TECO Outage Map)

Text OUT to 27079

### **Price Gouging**

Report price gouging in the State of Florida:

(866) 966-7226

### **Wastewater Emergency Repair / Sewer Backup**

(813) 247-3451

### **Water Department Emergency Services (24 hours)**

(813) 274-7400

- Business Resources
  - o <https://www.tampa.gov/guide/business>
- Latin/Hispanic Guide
  - o <https://www.tampa.gov/guide/hispanic-guide>
- Maps
  - o <https://www.tampa.gov/guide/zoning>
- Payments
  - o <https://www.tampa.gov/guide/payments>
- Residents
  - o <https://www.tampa.gov/guide/resident>
- Utilities
  - o <https://www.tampa.gov/guide/utilities>
- Volunteering and Community
  - o <https://www.tampa.gov/guide/volunteering-and-community>

## **Hillsborough County Departments**

<https://www.hcflgov.gov>

### **\*\*\*Customer Service & Support (Call Center) (813) 272-5900\*\*\***

- Affordable Housing Services (813) 246-3150
- Aging Services (813) 272-5250
- Children's Services (813) 264-3807
- Code Enforcement (813) 274-6600
- Health Care Services (813) 272-5040
- Homeless Services (813) 274-6834
- Library Services (813) 273-3652
- Pet Resources (813) 301-7387
- Social Services (813) 272-5220
- Sunshine Line (813) 272-7272



# CRISIS CENTER OF TAMPA BAY

*Help. Hope. Healing.*



## Community Resource Guide

### CRISIS CENTER SERVICES

**2-1-1 Tampa Bay** – Information & Referral and Crisis Counseling – 2-1-1; TTY 969-4944  
**FL Veteran Support Line** – 1-844-MYFLVET (693-5838)  
**Child Development Info Line** – 813-425-GROW(4769) or 2-1-1  
**Trauma Recovery Services** – Trauma Counseling Services for Children & Adults – 264-9955  
**Sexual Assault Services** – Sexual Assault Forensic Medical Unit – 2-1-1  
**TransCare** – Emergency Medical and/or Mental Health Transportation - 681-4422  
**Volunteer Services** - 969-4991

Search our community resources online at:

**[www.211atyourfingertips.org](http://www.211atyourfingertips.org)**

Service providers add or update your program information here.

Interpreters available for 150 languages

**Suicidal Callers**..... **1-800-273-TALK (8255)**  
**Poison Information Center**..... 1-800-222-1222

### ABANDONED BABY PROGRAM

For help or Information Call ..... **2-1-1**

### ABUSE - CHILD & ADULT

Abuse Reporting Hotline..... 1-800-96-ABUSE  
Champions for Children ..... 673-4646  
Child Protection Team..... 250-6670  
Family Network Team Program ..... 272-2888  
Eckerd Community Alternatives..... 727-461-2990  
Joshua House..... 263-3469  
The Spring of Tampa Bay ..... 247-7233

### ADDICTION & SUBSTANCE ABUSE

ACTS..... 246-4899  
Al-Anon / Alateen..... 881-9372  
Alcoholics Anonymous (24hrs)..... 933-9123  
The Centre..... 251-8437  
DACCO..... 984-1818  
Florida Substance Abuse Hotline..... 1-800-662-4357  
Narcotics Anonymous..... 879-4357  
Operation PAR..... 1-888-727-6398  
Phoenix Houses of Florida – Teen & Adult Outpatient..... 881-1000  
Salvation Army Adult Rehabilitation Center..... 972-0471  
Tampa Crossroads (Offender Services)..... 238-8557  
Turning Point of Tampa..... 1-800-397-3006  
Windmoor Healthcare..... 1-888-834-2946

### CHILD CARE & YOUTH SERVICES INFORMATION

Big Brothers & Big Sisters..... 769-3600  
Boy Scouts, Gulf Ridge Council..... 872-2691  
Frameworks of Tampa Bay..... 514-9555  
Boys & Girls Club..... 875-5771  
Family Services/Early Learning Coalition..... 906-5041  
Computer Mentors..... 236-1191  
**\*Child Development Info Line**..... **425-GROW(4769) or 2-1-1**  
Girl Scouts Suncoast Council..... 281-4475  
FDLRS..... 837-7777  
Healthy Start..... 307-8016  
Hills. Co. Child and Family Counseling Free ext. 53108..... 264-3807  
Hills. Co. Youth Shelter and Respite-Free ext. 53159..... 264-3807  
Hillsborough County Head Start/Early Head Start..... 272-5140  
Hillsborough County Parks & Recreation..... 635-3500  
Hillsborough County Public Schools Head Start..... 744-8941  
PACE Center for Girls..... 739-0410  
SEEDS..... 901-3439  
Voluntary Pre-Kindergarten..... 204-1727  
Youth Advocate Programs..... 248-3980  
YMCA..... 224-9622

### COUNSELING & MENTAL HEALTH

Adult Emergency Services..... 272-2958  
Camelot Community Care..... 635-9765  
Catholic Charities..... 631-4370  
Children's Crisis Center..... 272-2882  
Hills. Co. Child and Family Counseling-Free ext. 53108..... 264-3807  
Life Center of the Suncoast..... 237-3114  
Northside Mental Health Center..... 977-8700  
Tampa Jewish Family Services..... 960-1848  
Tampa Veteran's Center..... 238-8557

### EDUCATION

Adult & Community Education..... 740-7750  
Hillsborough Community College ..... 253-7000  
Hillsborough County Public Schools..... 272-4000  
Hispanic Services Council ..... 936-7700  
Public Library Cooperative..... 273-3652  
Readers In Motion..... 932-5228

### EMPLOYMENT

The Centre..... 251-8437  
Career Resource Center - CDC of Tampa..... 231-4362 ext. 301  
City of Tampa Employment Services..... 274-8911  
Employment Opportunity Program ..... 272-5040  
Goodwill Industries ..... 727-523-1512  
Vocational Rehabilitation ..... 233-3600  
Career Source..... 930-7400

### FINANCIAL ASSISTANCE

ACCESS Florida Information Line/DCF..... 1-866-762-2237  
Lee Davis Neighborhood Service Center..... 272-5220  
Plant City Neighborhood Service Center..... 757-3871  
Ruskin Community Resource Center..... 671-7647  
University Area Neighborhood Service Center..... 975-2153  
West Tampa Neighborhood Service Center..... 272-5074  
Salvation Army Family Services Program ext. 300..... 226-0055  
Social Security Administration ..... 1-800-772-1213  
Women, Infants & Children - WIC..... 307-8074

### FIRE DEPARTMENTS

Hillsborough County Fire Department ..... 272-6600  
Plant City Fire Department ..... 757-9199  
Tampa Fire Department ..... 274-7011  
Temple Terrace Fire Department ..... 506-6700

### FOOD

Community Food Bank..... 960-1848  
Cook's Hat ..... 236-6237  
ECHO Emergency Care Help - Brandon ..... 685-0935  
Food Stamps..... 1-866-762-2237  
Meals on Wheels - Tampa..... 238-8410  
Meals on Wheels - Plant City..... 754-9932  
Metropolitan Ministries - Outreach & Prevention..... 209-1044  
United Food Bank & Services of Plant City ..... 764-0625

## HOMELESS / TRANSITIONAL SERVICES

|                                                              |          |
|--------------------------------------------------------------|----------|
| Abe Brown Ministries.....                                    | 247-3285 |
| Alpha House.....                                             | 875-2024 |
| Hills. Co. Residential Care (youth under 18) ext. 53159..... | 264-3807 |
| Homeless Veterans Program.....                               | 979-3563 |
| Mary & Martha House (Women & Children).....                  | 641-7027 |
| Metropolitan Ministries.....                                 | 209-1200 |
| New Beginnings Men.....                                      | 374-2275 |
| Salvation Army                                               |          |
| Hope House - Men's Transitional ext. 264.....                | 226-0055 |
| Red Shield Lodge - Men & Women.....                          | 221-4440 |

## HOUSING / HOUSING COUNSELING

|                                                    |                |
|----------------------------------------------------|----------------|
| City of Tampa Department of Code Enforcement.....  | 274-5545       |
| Consumer Credit Counseling Services.....           | 1-800-750-2227 |
| Hillsborough County Dept. of Code Enforcement..... | 274-6600       |
| Housing Authority of the City of Tampa.....        | 253-0551       |
| Volunteers of America.....                         | 282-1525       |
| www.FloridaHousingSearch.org.....                  | 1-877-428-8844 |

## LAW ENFORCEMENT

|                                           |          |
|-------------------------------------------|----------|
| Florida Highway Patrol.....               | 632-6859 |
| Hillsborough County Sheriff's Office..... | 247-8200 |
| Plant City Police Department.....         | 757-9200 |
| Tampa Police Department.....              | 231-6130 |
| Temple Terrace Police Department.....     | 506-6500 |
| University of South Florida Police.....   | 974-2628 |

## LEGAL ASSISTANCE

|                                                                  |                |
|------------------------------------------------------------------|----------------|
| Bay Area Legal Services.....                                     | 232-1343       |
| Baker Act / Marchman Act - Courthouse.....                       | 276-8100       |
| Children's Justice Center.....                                   | 272-7179       |
| Child Support Enforcement.....                                   | 1-800-622-5437 |
| Consumer Protection & Professional<br>Responsibility Agency..... | 903-3430       |
| Guardian Ad Litem.....                                           | 272-5110       |
| Hillsborough County Victim's Assistance.....                     | 272-6472       |
| Lawyer Referral Service.....                                     | 221-7780       |
| Mediation & Diversion Services.....                              | 272-5642       |
| Public Defender.....                                             | 272-5980       |
| State Attorney's Office.....                                     | 272-5400       |

## MEDICAL & DENTAL SERVICES

|                                              |                |
|----------------------------------------------|----------------|
| All Children's Hospital.....                 | 727-898-7451   |
| Brandon Outreach Clinic.....                 | 654-1388       |
| Children's Medical Services.....             | 396-9743       |
| Consult - A - Nurse.....                     | 1-800-257-0944 |
| Dover Health Center.....                     | 349-7700       |
| Florida KidCare.....                         | 863-660-3047   |
| Healthcare for Homeless Veterans.....        | 979-3563       |
| Hillsborough County Health Department.....   | 307-8000       |
| Floyd Kelton Health Center.....              | 307-8055       |
| Plant City Health Center.....                | 307-8057       |
| University Area Community Health Center..... | 307-8058       |
| Hillsborough Healthcare.....                 | 272-5040       |
| James A. Haley Veterans Hospital.....        | 972-2000       |
| Judeo Christian Health Clinic.....           | 870-0395       |
| LifePath Hospice.....                        | 877-2200       |
| Medicaid Area 6 Field Office.....            | 350-4800       |
| Moffitt Cancer Center.....                   | 745-4673       |
| MomCare Hillsborough.....                    | 233-2800       |
| Plant City Family Care.....                  | 653-6100       |
| Pregnancy Care Center of Plant City.....     | 759-0886       |
| Ruskin Health Center.....                    | 349-7800       |
| SunCoast Health Center Pediatrics.....       | 341-7450       |
| Shriners' Hospital for Children.....         | 972-2250       |
| Tampa Family Health Center.....              | 490-1957       |
| West Tampa Health Center.....                | 490-1426       |
| Woman to Woman.....                          | 930-7103       |

## PARENTING SERVICES

|                                                                 |          |
|-----------------------------------------------------------------|----------|
| abcProgram.....                                                 | 226-2301 |
| Children's Board Family Resource Center in Brandon.....         | 740-4634 |
| Children's Board Family Resource Center in Central Tampa.....   | 204-1741 |
| Fathers Resource & Networking Center - FRANC.....               | 356-1293 |
| Federation of Families for Children's Mental Health.....        | 622-7930 |
| Children's Board Family Resource Center in N. Tampa.....        | 558-1877 |
| Parent Resource Center.....                                     | 272-0673 |
| Champions for Children.....                                     | 673-4646 |
| Project Link, Inc.....                                          | 276-5671 |
| Children's Board Family Resource Center in S. County.....       | 641-5600 |
| Children's Board Family Resource Center in Town N' Country..... | 356-1703 |
| Parent Liaison Project.....                                     | 837-7777 |
| Layla's House.....                                              | 443-5004 |

## PERSONS WITH DISABILITIES

|                                                                 |                   |
|-----------------------------------------------------------------|-------------------|
| Service Source of Florida.....                                  | 727-538-7370      |
| United Cerebral Palsy of Tampa Bay.....                         | 239-1179 ext. 272 |
| Agency for Persons with Disabilities.....                       | 233-4300          |
| Community Care for Disabled Adults.....                         | 337-5982          |
| Disability Determinations - Department of Health.....           | 806-8950          |
| Division of Vocational Rehabilitation - Dept. of Education..... | 233-3600          |
| Florida Division of Blind Services.....                         | 871-7190          |
| Florida Relay Service - Dial 7-1-1 or.....                      | 1-800-222-3448    |
| TTY.....                                                        | 1-800-995-8771    |
| Hillsborough County Health & Social Services.....               | 272-5040          |
| MacDonald Training Center.....                                  | 870-1300          |
| Self Reliance.....                                              | 375-3965          |
| TTY.....                                                        | 375-3972          |
| Tampa Lighthouse for the Blind.....                             | 251-2407          |

## SENIOR SERVICES

|                                                             |                |
|-------------------------------------------------------------|----------------|
| United Cerebral Palsy of Tampa Bay - Respite.....           | 239-1179       |
| Area Agency on Aging Elder Helpline.....                    | 1-800-963-5337 |
| Alzheimer's Association.....                                | 684-1296       |
| Community Care for the Elderly.....                         | 272-5250       |
| Crimes Against the Elderly Unit.....                        | 247-0548       |
| Elder Care Locator.....                                     | 1-800-677-1116 |
| Elder Justice Center.....                                   | 276-2726       |
| Life Enrichment Senior Center.....                          | 932-0241       |
| Lutheran Services-Guardianship & Case Management.....       | 800-651-1853   |
| Pearlenas Adult Activity Center.....                        | 559-9545       |
| Retired & Senior Volunteer Program.....                     | 932-5228       |
| Senior Citizens Nutrition & Activities Program - SCNAP..... | 272-5250       |
| Senior Home Improvement Program - SHIP.....                 | 232-3200       |
| Serving Health Insurance Needs of Elders - SHINE.....       | 740-3888       |
| Senior Advocacy Unit.....                                   | 232-1343       |

## TRANSPORTATION

|                    |          |
|--------------------|----------|
| HARTLINE.....      | 254-4278 |
| Sunshine Line..... | 272-7272 |

## VOLUNTEER OPPORTUNITIES

|                                                 |          |
|-------------------------------------------------|----------|
| Project Link, Inc.....                          | 276-5671 |
| Retired & Senior Volunteer Program.....         | 272-6956 |
| Volunteer Center - United Way of Tampa Bay..... | 274-0999 |

## VETERAN & MILITARY SERVICES

|                                 |                         |
|---------------------------------|-------------------------|
| Office of Veterans Affairs..... | 975-2181                |
| Military OneSource.....         | 1-800-342-9647          |
| Veterans Assistance Center..... | 238-8557                |
| Homeless Veterans Program.....  | 903-4477                |
| *FL Veterans Support Line.....  | 1-844-MYFLVET(693-5838) |



**Children's Board**  
HILLSBOROUGH COUNTY

[www.ChildrensBoard.org](http://www.ChildrensBoard.org)

This publication was underwritten by the  
Children's Board of Hillsborough County

**Help Me Grow is financed by  
Children's Board of Hillsborough County**



## EMERGENCY DISTRIBUTIONS | Saturday, September 28

**PINELLAS**

**12:00PM - 2:00PM @ Tropicana Field - Lot 7**  
1 Tropicana Dr, Lot 7, St. Petersburg, FL 33705  
Disaster Recovery: MREs & Water

**PINELLAS**

**12:00PM - 2:00PM @ St Paul UMC**  
2039 Druid Rd, Clearwater, FL 33764  
Disaster Recovery: MREs & Water

**MANATEE**

**12:00PM - 2:00PM @ Resonate Life Church**  
1820 53rd Ave W, Bradenton, FL 34207  
Disaster Recovery: MREs & Water

**PASCO**

**12:00PM - 2:00PM @ Hudson High School**  
14410 Cobra Way, Hudson, FL 34669  
Disaster Recovery: MREs & Water

**HILLSBOROUGH**

**12:00PM - 2:00PM @**  
**the parking lot at Feeding Tampa Bay's Causeway Center**  
3624 Causeway Blvd, Tampa, FL, 33619  
Disaster Recovery: MREs & Water

**HILLSBOROUGH**

**12:00PM - 2:00PM @**  
**the bistro at Feeding Tampa Bay's Causeway Center**  
3624 Causeway Blvd, Tampa, FL, 33619  
Disaster Recovery: hot meals to-go

**HILLSBOROUGH**

**12:00PM - 2:00PM @ Crosswind Church**  
1510 W Hillsborough Ave, Tampa, FL 33603  
Disaster Recovery: MREs & Water

**HILLSBOROUGH**

**12:00PM - 2:00PM @ Beth-El Farmworker Ministry**  
18240 US-301, Wimauma, FL 33598  
Disaster Recovery: MREs & Water



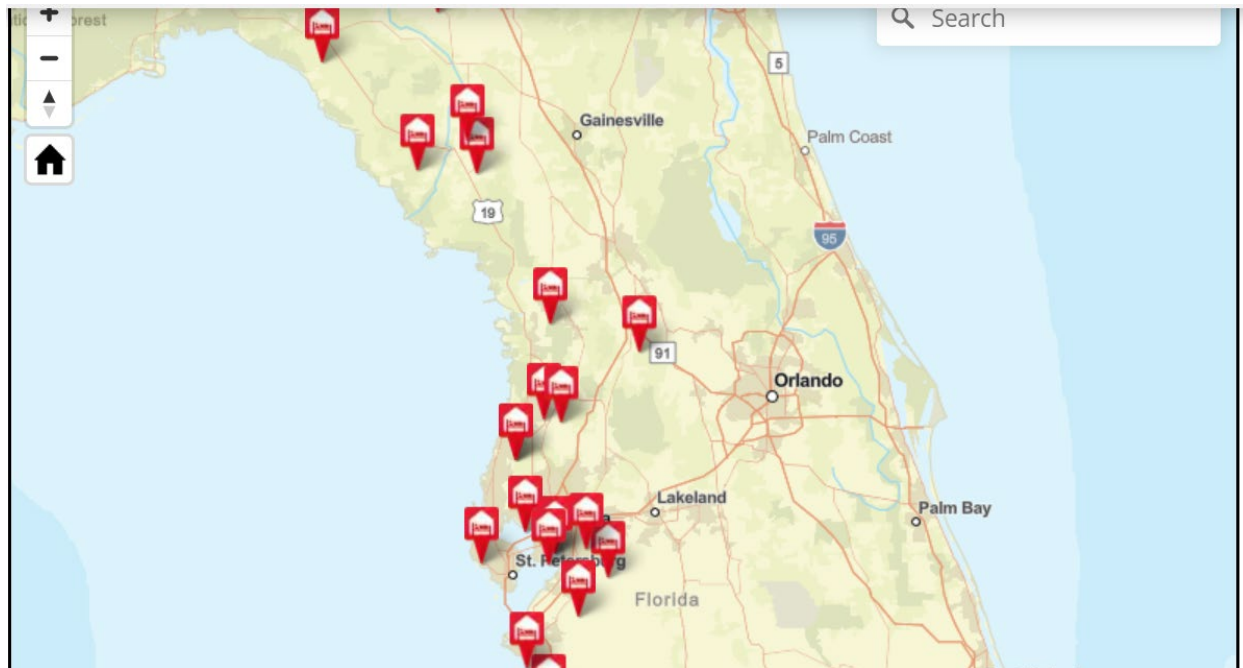
## Open Shelter in Hillsborough County

### Emergency Shelter List

| Shelter Name & Address                                                           | Shelter Status | Pet Friendly | Special Needs |
|----------------------------------------------------------------------------------|----------------|--------------|---------------|
| <a href="#">Burnett Middle School</a> 1010 N Kingsway Rd, Seffner, FL 33584      | OPEN           | Yes          | No            |
| <a href="#">Durant High</a> 4748 Cougar Path, Plant City, FL 33567               | OPEN           | Yes          | No            |
| <a href="#">Erwin Technical College</a> 2010 E Hillsborough Ave, Tampa, FL 33610 | OPEN           | Yes          | Yes           |
| <a href="#">Middleton High School</a> 4801 N 22nd St, Tampa, FL 33610            | OPEN           | Yes          | No            |
| <a href="#">Reddick Elementary School</a> 325 W Lake Dr, Wimauma, FL 33598       | OPEN           | No           | No            |
| <a href="#">Sickles High School</a> 7950 Gunn Hwy, Tampa, FL 33626               | OPEN           | Yes          | No            |



There are numerous Red Cross shelters open around the Tampa Bay Area, to find one use the link below.



<https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>

1. Pasco County is opening two comfort stations for residents in need that will provide A/C, showers, and charging stations.

Both sites will be open beginning Sunday, September 29 from 8 a.m. until 6 p.m. until further notice.

Here are the comfort station sites:

- Hudson Library located at 8012 Library Road in Hudson
  - J. Ben Harrill recreation Complex located at 2830 Gulf Trace Boulevard in Holiday
2. Pinellas County has opened cooling stations for residents who are still facing power outages following Hurricane Helene. The stations will provide a place for people to cool off and charge their phones.

City locations will be open from 9 a.m. to 5 p.m. on Saturday, Sept. 28 and Sunday, Sept. 29.

- **Azalea Recreation Center** — 1600 72nd St. North
- **Enoch D. Davis Center** — 1111 18th Ave. South
- **Robert Recreation Center** — 1246 50th Ave. North