Hurricane Helene voucher processing appointments are now available, starting **Wednesday**, **2** Oct and ending **Friday**, **1** Nov. Members with special requirements such as a PCS or deployment may request expedited service through the org box: <u>6cpts.evacuation.customerservice@us.af.mil</u>.

## **VOUCHER REIMBURSEMENT ELEGIBILTY:**

Per the Limited Evacuation Order, personnel assigned to MacDill AFB and evacuated from one of the below zones and via are eligible to file a voucher.

MacDill AFB: Zone A Hillsborough: Zone A Pinellas: Zone A Pasco: Zone A Hernando: Zone A/B/C Manatee: Zone A Sarasota: Zone A Citrus: Zone A

## VOUCHER REIMBURSEMENT FILING DETERMINATION (DTS vs. Manual Voucher)

#### 1. Defense Trave System (DTS)

If you are you a single Airman **OR** have dependents enrolled in DEERs that did **NOT** evacuate with you, DTS will be utilized to submit your voucher. <u>No appointment required.</u>

Navigate to <u>Hurricane Evacuation Authorization DTS Guide</u> for a step-by-step guide on how to file your DTS voucher. DO NOT INPUT INTO DTS BEFORE 2 OCT 24.

If you do not meet the above criteria, then you will be filing a manual voucher in person. If you received a cash advance, then you will be filing a manual voucher in person.

### 2. Filing Manual Voucher:

Utilize the following link to schedule appointments: https://hurricanevoucherappointments.as.me

- Appointments will be 30 minutes and held at the 6<sup>th</sup> Comptroller Squadron, Building 147 (2610 Pink Flamingo).
- Dependents can file the voucher if the military member is unavailable.
- Appointments begin 2-Oct-2024 and ends 1-Nov-2024.
- Hours of Operations: Monday Friday, 0730 1630.
- <u>Required documentation at appointment:</u>
  - Itemized hotel receipt with a zero balance and/or stating "paid,"
  - Commander or Commander Designated Representative signed certification roster provided by members unit.

Additionally, bank account information is required for non-Active-Duty Air Force or Active Guard Reserve:

- Routing number
- Account number
- Type of account (Checking or Savings)
- Name on the account

# Failure to provide all supporting documentation may result in rescheduling your appointment and a delay in payment.

Documents can be found under Hurricane Evacuation Allowances and Entitlements - https://www.macdill.af.mil/Hurricane-Information/ to include examples of how to complete each form. Simply click on link and scroll to *"Hurricane Evacuation Allowances and Entitlements."*