

6th Air Refueling Wing COVID-19

Frequently Asked Questions

Current: 30 March 2020

Installation

1. WHERE ON BASE DID THESE 5 INFECTED PEOPLE LIVE OR WORK?

THE 6TH MEDICAL GROUP IS TRACKING WHAT WE CAN LEGALLY RELEASE ON THE KNOWN POSITIVE CASES. NEVERTHELESS, ALL PERSONNEL ARE TO BE TREATED EQUALLY AS SERVICE MEMBERS.

2. IS THERE A CURFEW GOING TO BE IN PLACE ON BASE? IS THERE ONE IN TAMPA CURRENTLY?

A CURFEW FOR MACDILL HAS NOT BEEN DISCUSSED WHILE THE CITY OF TAMPA IS INSTITUTING A 2200-0500 CURFEW.

3. IS THERE ANY NEED FOR VOLUNTEERS TO HELP THE BASE OR COMMUNITY OF TAMPA DURING THIS CRISIS?

THERE IS CURRENTLY NOT A NEED FOR VOLUNTEERS ON-BASE OR IN THE TAMPA COMMUNITY.

4. IS THE BASE SHUTTING DOWN?

THE BASE IS NOT SHUTTING DOWN, WE WILL CONTINUE TO OPERATE MAINTAINING OUR MISSION READINESS.

5. HOW MANY POSITIVE COVID-19 ON BASE WILL HAPPEN BEFORE THEY CLOSE THE BASE TO MISSION ESSENTIAL AND TO BASE RESIDENTS ONLY?

THERE IS NO DEFINITE AMOUNT OF CASES TO DETERMINE CLOSURES. HEALTH PROTECTION CONDITIONS WILL CONTINUE TO BE FOLLOWED.

Medical

1. WILL THE PHARMACY AND PHARMACARE REMAIN OPEN TO EVERYONE? ADDITIONALLY, HOW DO I KNOW IF MY PRESCRIPTION IS ELECTRONICALLY SENT CORRECTLY?

EFFECTIVE 30 MARCH, THE MED GROUP PHARMACY, LAB AND DIAGNOSTIC IMAGING WILL NOT BE ACCEPTING OFF-BASE PRESCRIPTION AND TESTING REQUESTS FROM NON-EMPANELED BENEFICIARIES. PHARMACARE IS STILL OPEN TO BENEFICIARIES; HOWEVER, MISSION ESSENTIAL HAVE PRIORITY FROM 1100-1200. OFF-BASE SCRIPTS CAN BE ACTIVATED INSIDE THE PHARMACY AND PICKED UP LATER IN THE DRIVE THRU.

2. OUR NEXT QUESTION, CAN SABAL PARK CLINIC STILL BE UTILIZED?

CURRENTLY, THE SABAL PARK CLINIC IS OPEN FOR NON-ACTIVE DUTY BENEFICIARIES FOR ACUTE, EMERGENT OR NECESSARY CARE. NO WALK-INS AND THE PHARMACY IS ONLY SERVICING EMPANELED PATIENTS.

3. IS THE VETERINARIAN OFFICE STILL OPEN?

OUR MACDILL VET CLINIC IS OPEN DURING THEIR NORMAL HOURS OF OPERATION, BUT WITH MINIMUM MANNING. MEMBERS CAN CALL 813-828-3558 FOR QUESTIONS.

I HOPE I WAS ABLE TO ANSWER A FEW OF YOUR QUESTIONS TODAY, AND I ENCOURAGE YOU TO VISIT THE MACDILL COVID-19 WEBSITE OR THE MACDILL FACEBOOK PAGE FOR UP-TO-DATE INFORMATION.

Mission Support

1. WHO HAS FULL ACCESS TO BASE NOW AND WILL PEOPLE BE TURNED AWAY AT THE GATE?

ALL SERVICE MEMBERS, DOD CIVILIANS, CONTRACTOR EMPLOYEES, FAMILY MEMBERS WILL HAVE ACCESS TO BASE, HOWEVER, WE ARE TRANSITIONING TO MISSION ESSENTIAL PERSONNEL ONLY. IF YOU DON'T HAVE A NEED TO COME TO BASE (I.E. IF YOU DON'T HAVE AN APPOINTMENT, IF YOU DON'T HAVE SOMETHING THAT YOU HAVE TO GET AT THE COMMISSARY OR BX) PLEASE STAY HOME. WE WANT TO MINIMIZE EXPOSURE TO OUR SERVICE MEMBERS AND THEIR FAMILIES AS WE TRY TO MAKE SURE WE KEEP EVERYONE SAFE AND HEALTHY WHILE ALSO ENSURING THAT WE CAN CONTINUE TO FLY FIGHT AND WIN. *MACDILL AND BAYSHORE GATES WILL BE CLOSED UNTIL COVID-19 SITUATION DISSIPATES.

2. ARE RETIREES AND DEPENDENTS ALLOWED TO USE THE COMMISSARY, BX AND CLASS SIX? ADDITIONALLY, WHAT WILL THE HOURS FOR THOSE FACILITIES DURING HPCON CHARLIE?

We will not turn you away but request only mission essential personnel come on base to help control the spread of COVID19. We encourage you to use your local markets and business as much as possible.

For the commissary, we've implemented an Active Duty & their dependents shopping time from 9-11 a.m. Monday – Friday starting on March 30. It will be normal operating hours after that and on the weekends.

3. HOW LONG WILL FAMCAMP RESIDENTS BE ABLE TO STAY ON BASE AND WILL FAMCAMP RESIDENTS HAVE ACCESS TO THE COMMISSARY AFTER MARCH 30TH?

Through April 15th, then an extension will be relooked based on medical risk. All recreational campers need to have a plan in the event a medical risk drives closure. Residents will also be able to use the commissary after March 30.

4. IS THE POST OFFICE ON BASE STILL OPEN AND CAN BASE RESIDENTS STILL ACCESS IT?

Yes, those in the dorms or using this post office for personal mail will have continued access/use of this facility.

5. ARE THERE ANY PLANS TO STOP TAKING CDC PAYMENTS WEEKLY FOR KIDS THAT AREN'T MISSION ESSENTIAL OR NOT ATTENDING?

Yes, credits will be issued for past payments. If you aren't mission essential and are not using childcare, there will be no future charges. Please contact the CDC if you have questions.

6. IS THE CDC ADDING SLOTS FOR MEMBERS WHO ARE MISSION ESSENTIAL BUT NOT CURRENTLY ENROLLED AT THE CDC?

Right now, the answer is no, but it's based on the need. Please let your chain of command know if you lost your childcare as a result of COVID19 and we'll work with you.

7. DOES HPCON CHARLIE MEAN THE BASE CANNOT WALK/RUN ON THE BAYSHORE TRAIL?

OUTDOOR EXERCISE LIKE RUNNING AND WALKING IS AUTHORIZED. HOWEVER, WE ASK THAT PERSONNEL ADHERE TO STRICT SOCIAL DISTANCING AND HYGIENE PRACTICES NO HANDSHAKING, FREQUENT HAND-WASHING, AND CLEAN COMMON-USE ITEMS.

8. ARE BASE RESIDENTS ALLOWED TO HAVE VISITORS AND DO THEY NEED A VISITOR PASS UNTIL THEY LEAVE?

VISITORS OF BASE RESIDENTS DO NOT NEED A VISITOR'S PASS IF THEY ENTER THE GATE IN A VEHICLE WITH A DOD CARD HOLDER WHO HAS BASE ACCESS, HOWEVER IF VISITORS ARE TRYING TO ACCESS THE GATE IN A VEHICLE SEPARATE FROM A DOD CARD HOLDER THEY WILL BE REQUIRED TO OBTAIN A VISITOR'S PASS FROM THE MAIN GATE.

9. WILL MOVERS BE ALLOWED ON BASE?

CURRENTLY, THERE IS A STOP MOVEMENT ON ALL PICKUPS UNTIL MAY 12. THE ONLY WAY HOUSEHOLD GOODS CAN BE PICKED UP IS IF THEY HAVE A MEMORANDUM FROM THEIR COMMANDER STATING WHY THEY ARE MOVING DURING THE STOP MOVEMENT. ONCE MAY 12 PASSES, ALL NORMAL OPERATIONS WILL RESUME UNTIL FURTHER NOTICE. IF TMO HOUSEHOLD GOODS PICKUP HAS BEEN APPROVED, TANKER WAY GATE IS STILL OPEN FOR COMMERCIAL TRAFFIC FROM THE HOURS OF 0600-1400.