

- **Q: What is the current distribution plan for masks if a member self identifies at the work place?**
- **A:** No masks have been sent to organizations for use. We have placed an emphasis on social distancing and self-identifying early to minimize the spread of COVID-19.

- **Q: How are we screening third party contractors coming onto the installation?**
- **A:** Currently there is no change to the screening process for allowing individuals onto the installation. All individuals will follow the instructions of the Security Forces Member at the gate.

- **Q: What organizations on the installation will have degraded or no services offered?**
- **A:** Many organizations have reduced their manning to limit the spread of COVID-19. For the most up-to-date information regarding what units have reduced manning please check our website at <https://www.macdill.af.mil/Portals/26/FSSReducedServicesCOVID19.pdf> for the most update information go to our FaceBook page: www.facebook.com/macdillairforcebase

- **Q: What do I do if I'm returning from a deployment and need to in-process with the unit?**
- **A:** All members returning from a deployment are being directed to self-isolate in their homes and contact their unit. If you are separated from your House Hold Goods and are unable to retrieve them please contact billeting for other options.

- **Q: What do I do if I was on leave and am having trouble with airfare getting home?**
- **A:** Please utilize the finance section for the most up-to-date information regarding travel. Utilize the signed memo 6 ARW COVID-19 Leave Policy as a source document (link below) if there are issues with waving fees. Directions can be found here: <https://www.macdill.af.mil/Portals/26/RecalledWhileOnLeave.pdf> and the source document can be found here: <https://www.macdill.af.mil/Portals/26/6%20ARW%20COVID-19%20Leave%20Policy.pdf>

- **Q: Am I considered mission essential personnel?**
- **A:** Please check with your unit/commander for information regarding who is considered mission essential personnel. For more information go to: <https://www.macdill.af.mil/Portals/26/MissionEssentialPersonnelDefined.pdf>

- **Q: What can I do if I or my family is affected by the PCS stop-movement, our house/apartment has been sold/vacated and our Household Goods have already shipped?**
- **A:** At MacDill, families can contact base lodging and TLF for information for their specific situation. Lodging can be contacted at (813) 828-4259.