

**FILING A CLAIM WITH THE NAVY/USMC FOR
PERSONAL PROPERTY DAMAGE CAUSED BY
HURRICANE MILTON**

1. If you suffered loss or damage to your personal property (vehicle, personal property, spoiled food) due to flood, high winds, or loss of power during Hurricane MILTON, you can file a claim if:

A. **You are an active duty member, a reservist on active duty, or a civilian employee of the Department of Navy/ USMC**, and you are not considered a local inhabitant of the area.

B. The property was located in your assigned or authorized quarters, or located on base when it was damaged.

2. Claims packets for filing your claim with the Navy can be found on-line at <http://www.jag.navy.mil>. Click on “Claims” under “For Sailors and families” then select “Packets and Forms” on the right side of the screen. You will forward your claim to the Personnel Claims Unit (PCU) located in Norfolk, VA. The PCU help line is manned from 0630-1630 Eastern Time.

- The phone numbers are commercial (757) 440-6315, DSN 564-3310
- The fax numbers are (757) 440-6316 and DSN 564-3337.
- The email address is norfolkclaims@us.navy.mil.

3. If you have private insurance covering your loss, you must make a demand against your private insurance carrier, include a copy of the insurance settlement, and submit it with your claim package. If the damages total an amount less than your deductible, you simply need to attach a current copy of your declaration page showing the deductible. You must provide a copy of the claim you filed with your private insurance carrier.

Questions? Claims Help Line: DSN 564-3310

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